

**GOVERNMENT OF THE VIRGIN ISLANDS
OF THE UNITED STATES**

Public Services Commission

IN RE:)	
)	Docket No. 681
ONVOY, LLC PETITION FOR AUTHORIZATION)	Order No. <u>2</u> /2021
TO OPERATE AS A TELECOMMUNICATIONS)	
SERVICE PROVIDER IN THE U.S. VIRGIN ISLANDS)	
<hr/>		

ORDER

WHEREAS, on August 20, 2020, the Virgin Islands Public Services Commission (hereinafter “Commission” or “PSC”) received a Petition from Onvoy, LLC (hereinafter “Onvoy”) requesting authorization to provide telecommunications services in the United States Virgin Islands (hereinafter “USVI”); and

WHEREAS, on November 4, 2020, the Commission received a Report and Recommendations from its Technical Consultant, Georgetown Consulting Group, Inc. (hereinafter “GCG”); and

WHEREAS, on November 9, 2020, the Commission met in regular session at its office on St. Thomas, USVI located at No. 1003 Estate Ross, Suite 4 and via its Zoom videoconference link; and

WHEREAS, after review and deliberation, the Commission voted to **GRANT** Onvoy authorization to operate as a telecommunications service provider, subject to the recommendations included in the GCG report and to **ACCEPT** GCG’s Report and Recommendations; and

NOW THEREFORE, the Commission finds and **ORDERS** that, Onvoy’s Petition for Authorization to Operate as a Telecommunications Service Provider in the USVI is **GRANTED** on the following findings, terms, and conditions:

1. Onvoy must offer its services throughout the USVI;
2. If Onvoy offers retail telephone service directly to end user customers including emergency responders, public safety agencies, businesses, or government agencies, it must offer those services on a common carrier basis throughout the USVI when technically feasible;

PSC Order No. 2/2021

Docket 681: Onvoy, LLC Petition to Operate as a
Telecommunications Service Provider in the U.S. Virgin Islands

Page 2 of 2

3. If Onvoy offers retail telephone service directly to end user customers, it must file a copy of its prices, terms, and conditions with the PSC before retail service commences and must make this information available to consumers on its website;
4. Onvoy must cooperate with Government agencies and other service providers in the deployment of E911 if it is deployed in the Territory;
5. Onvoy must provide status updates, within 30 days of occurrence, to the USVI PSC on the court cases *Inteliquent v. Free Conferencing, et al.* and *CCT Communications, Inc. v. Zone Telecom, Inc. (now ANPI Business, LLC)* when the either of the following two events occurs: (1) parties reach a settlement; and (2) the court issues a final decision.

So Ordered.

For the Commission,



Date: **December 1, 2020**
Nunc Pro Tunc

David Hughes, Chair